# Spatial Needs Assessment

For the

South Hadley Electric Light Department





December 2, 2024



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# SUMMARY OF SHELD SPACE NEEDS

# SHELD ADMINISTRATION

Board of Commissioners Meeting Room:	340 NSF
General Manager's Office:	260 NSF
Administrative Services Specialist's Office:	180 NSF
Financial Manager's Office:	170 NSF
Accounting Office:	200 NSF
Customer Service & Marketing Manager's Office:	160 NSF
Customer Service / Sales & Billing Rep's Office:	120 NSF
Customer Service Reps (3):	280 NSF
I.T. & Systems Support Manager Office:	120 NSF
I.T. & Business Systems Generalist Office:	120 NSF
Small Administrative Meeting Room:	180 NSF
Mail / Copy Room / Swing Space:	180 NSF
Lobby / Vestibule:	250 NSF
Conference Room:	150 NSF
Records / Archive Storage:	170 NSF
Administrative Lunch Room:	250 NSF
Administration Restrooms:	250 NSF

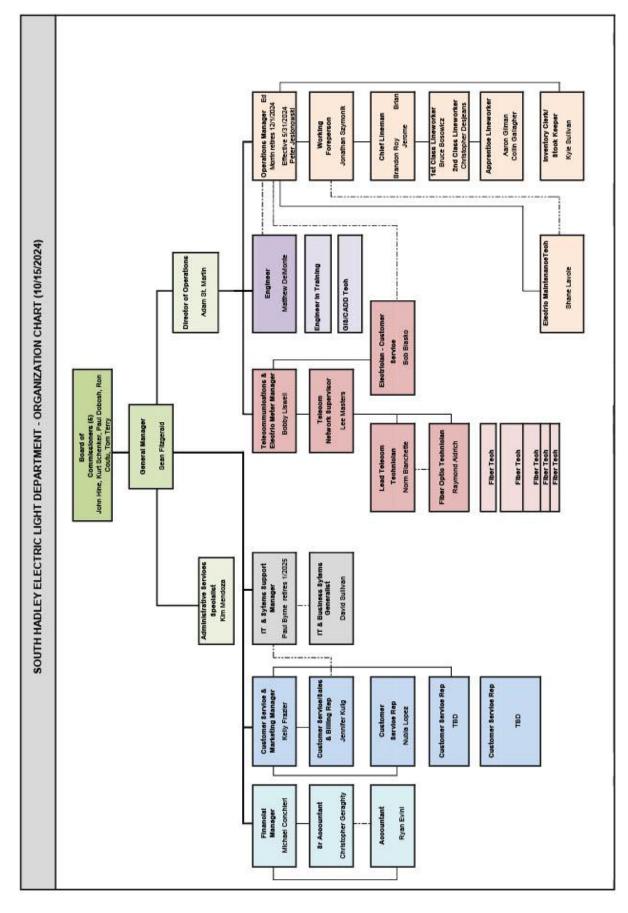
SUBTOTAL ADMINISTRATION SPACE NEEDS:

3,380 NSF.

# SHELD OPERATIONS

Director of Operations:	200 NSF
Engineer's Office:	140 NSF
E.I.T. & GIS / CADD Tech's Office:	200 NSF
Telecom & Electric Meter Manager's Office:	160 NSF
Telecom Network Supervisor's Office:	120 NSF
Fiber Optic Telecom Technicians / Workroom:	800 NSF
Fiber Optic Head- End:	240 NSF
Meeting / Training Room / E.O.C:	1,100 NSF
Training Room Storage:	80 NSF
E.O.C. Storage:	80 NSF
Operations Manager's Office:	170 NSF
Working Foreperson's Office:	120 NSF
Chief Linesmen (2) Workstations:	See Linesmen's Day Room
Electrician / Customer Service Workstation:	See Linesmen's Day Room
Electrical Maintenance Tech's Workstation:	See Linesmen's Day Room
Linesmen's Day Room & Workstations:	900 NSF
Operations Lunch Room:	260 NSF
Toilets / Lockers / Showers:	480 NSF
Garage / Truck Bays (14):	11,700 NSF
Inventory Control Clerk Workstation:	See Linesmen's Day Room
Warehouse / Inventory Storage:	9,600 NSF
Building Maintenance/ Janitor:	150 NSF

Electrical & Emer	gency Electrical Rooms:	240 N	SF
Communications	/ Data Room:	140 N	SF
Mechanical Room	1:	300 N	SF
Sprinkler Room:		120 N	SF
Elevator & Elevat	or Machine Room:	230 N	SF
Stairs (Min. 2) x	2 Floors:	800 N	SF
SUBTOTAL OPER	ATIONS SPACE NEEDS:		28,270 NSF
SUBTOTAL SHE	ELD SPACE NEEDS (NET SF.)	):	31,650 NSF.
Garage + Wareh 11,700 NSF + 9, Add 5% Net to G		e:	21,300 NSF x 1.05
	Garage + Warehouse GSI		22,370 GSF
Administration +	C C	•	22,370 031
31,650 NSF - 21,		e & circulation:	10,350 NSF x 1.30
	Administration + Operatio		13,460 GSF
TOTAL ESTIMA	TED SHIELD SPACE NEEDS	(GROSS SF.):	35,830 GSF
Basis of Assessm	ent: Partial Two Story / New S	Single Use Facility	
EXTERIOR OPERATIONS	5		
Fuel Dispensing	Est.: <sup>-</sup> Equipment Storage Est.: / Fuel Storage Est.: oyee Parking (34-40 spaces) Es	60,00 8,000 2,500 st.: 21,00	SF SF



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Space:	Board of Commissioners	Staff:	N/A
Supervisor:	N/A	Total Staff:	(5) Five and Guests
Function / Description:	Direct Policy and Oversee Operations of SHELD	Area Required:	340 S.F.
Hours:	Monthly board meeting @ 6:00 p.m. General Administrative Meeting Space, 8:00	Previous Areas: a.m. – 4:30 p.n	290 S.F. n.
Adjacencies:	Adjacent to General Manager Adjacent to Administrative Service Specialis	ts	
Special Features:	Executive Board / Conference Room Proximity to Lobby or separate entrance		

Conference table and chairs (10 min.) Ceiling projector and screen Smart board Whiteboard TV monitor & DVD player Wall map rail Bookcase(s) Storage Cabinets Counter/cabinets w/refrigerator, coffee maker & microwave oven Sink (Handicap Accessible) Coat closet

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone / Data Sink / Plumbing Wall mounted TV/ Monitor CATV Access Control Card Reader



#### **Space Needs Assessment**

Space:	General Manager	Staff:	Sean Fitzgerald
Supervisor:	Board of Commissioners	Total Staff:	(1) One and Guests
Function / Description:	Leadership of SHELD Operations and Operational Support	Area Required:	260 S.F.
Hours:	8:00 a.m. – 4:30 p.m., On-Call	Previous Areas:	235 S.F.
Adjacencies:	Adjacent to Administrative Service Specialist Adjacent to Board Conference Room Proximity to Financial Manager		
Special Features:	Private Office Space Exterior location and windows Optional separate entrance		

Furniture / Fixtures / Equipment:

Executive workstation, chair and credenza Guest chairs (2) Conference table and chairs (4) Smart board, whiteboard File cabinets (2-3) Bookcase Couch Computer / Printer Wall mounted TV / monitor Fire resistant file cabinet for secure records CCTV / Security camera monitor

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Telephone/data Internet service CATV Access Control Card Reader



Space:	Administrative Service Specialist	Staff:	Kim Mendoza
Supervisor:	General Manager	Total Staff:	(1) One and Guests
Function / Description:	Administrative Support Duties to the General Manager and Engineer	Area Required:	180 S.F.
Hours:	8:30 a.m. – 4:30 p.m.	Previous Areas:	114 S.F.
Adjacencies:	Adjacent to General Manager Adjacent to Board Conference Room Proximity to Office Financial Manager Proximity to Customer Service & Marketing Proximity to Bookkeeper / Accountant	Manager	
Special Features:	Private Administrative Office Visitor / Waiting area for General Manager Control access to General Manager Access to Board Conference Room		

Administrative workstation: desk, chair Computer / Printer Scanner Fax machine (3-4) File cabinets (2) Guest chairs Side table Storage for office supplies

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone / Data Access Control Card Reader



# Space Needs Assessment

Space:	Financial Manager's Office	Staff:	Michael Conchieri
Supervisor:	General Manager.	Total Staff:	(1) One Manager
Function / Description:	Management of SHELD Finances & Financial Staff	Area Required:	170 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	150 S.F.
Adjacencies:	Adjacent to Accounting Office Proximity to Customer Service Proximity to General Manager Proximity to Administrative Service Specialis	st	
Special Features:	Private Office Space Proximity to Small Meeting room		

Furniture / Fixtures / Equipment:

Administrative workstation, chair and credenza Meeting table and chairs (2-4) Computer Local printer Scanner (3-4) File cabinets

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data CCTV Monitor Access Control Card Reader



Space:	Accounting Office	Staff:	Ryan Evini
Supervisor:	Financial Manager	Total Staff:	(2) Two
Function / Description:	Manages Accounts, Purchasing, Payroll, Financial Statements	Area Required:	200 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	70 S.F.
Adjacencies:	Proximity to Financial Manager Proximity to Customer Service & Marketing Proximity to Customer Service / Sales & Bill	-	
Special Features:	Shared Office Space for (2): Sr. Accountant Access to Records / Archive Storage Visitor / Vendor contact: low	& Accountant	

Two (2) workstations and chairs Guest chair Computers Local printer Scanner 4-5 file cabinets Bookcase

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data Access Control Card Reader



Space:	Customer Service & Marketing Manager	Staff:	Kelly Frazier
Supervisor:	General Manager.	Total Staff:	(1) One
Function / Description:	Management of Customer Services and Business Marketing	Area Required:	160 S.F.
		Previous Areas:	169 S.F.
Hours:	8:00 a.m. – 4:30 p.m.		
Adjacencies:	Adjacent to Customer Service / Sales & Billing Rep Proximity to Customer Service Rep Proximity to Financial Manager Proximity to Administrative Services Specialist		
Special Features:	Private Office Space Proximity to Cash Safe and Records Storage Proximity to Small Meeting Room Duress button / alarm View of transaction counter Security camera monitor of Customer Service		

Administrative workstation, chair and credenza Conference table and chairs (2-4) Computer Local printer Scanner (3-4) File cabinets Money counting machine Cash safe

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data CCTV Monitor Access Control Card Reader



## Space Needs Assessment

Space:	Customer Service / Sales & Billing Rep	Staff:	Jenifer Kulig
Supervisor:	Customer Service & Marketing Manager	Total Staff:	(1) One
Function / Description:	Management of Customer Billing/Collection	Area Required:	120 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	159 S.F.
Adjacencies:	Adjacent to Lobby Adjacent to Customer Service & Marketing M Adjacent to Customer Service Rep Proximity to Financial Manager Proximity to Accounting Office	Manager	
Special Features:	Secluded workstation away from transaction Visitor / Vendor contact: medium Duress button / alarm CCTV / Security cameras View of Lobby / Transaction Counter Share space with Customer Service Rep(s)	n counter	

#### Furniture / Fixtures / Equipment:

(1) Administrative workstation and chairComputer / Printer(3-4) File cabinetsHandicapped accessible transaction counter

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data CCTV cameras



# Space Needs Assessment

Space:	Customer Service Reps	Staff:	Nancy Lopez
Supervisor:	Customer Service & Marketing Manager	Total Staff:	(1) One (2) Future (P/T or F/T)
Function / Description:	SHELD Reception & Information Customer Services Support	Area Required:	280 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	70 S.F.
Adjacencies:	Adjacent to Lobby Adjacent to Customer Service & Marketing Proximity to Meeting Room Proximity to cash safe Proximity to Records / Archive Storage Proximity to Electricians / Customer Service	C C	
Special Features:	Customer Service / Receptionist Handicap Accessible Transaction Counter Visitor / Vendor Contact: High Duress Button / Alarm CCTV / Security Cameras Share space with Customer Services / Sales	s & Billing Rep	

Furniture / Fixtures / Equipment:

(3) Administrative workstations and chairs
Computers
Local printer
Scanner
3-4 file cabinets
Bookcase

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data Access Control Card Reader



Space:	I.T. & Systems Support Manager	Staff:	Paul Byrne (retiring)
Supervisor: Function / Description:	General Manager I.T. & Systems Management	Total Staff: Area Required:	(1) One 120 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	5 S.F.
Adjacencies:	Proximity to I.T. Business Systems Specialis Proximity to Fiber Head-End Proximity to Customer Service Proximity to Communications / Data Room	t	
Special Features:	Customer Network head-end equipment Proximity to Administration area		

- (1) Administrative workstation and chair
- (1) Guest chair
- (1) Computer
- (2) File cabinets

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data Access Control Card Reader



Space:	I.T. & Business Systems Generalist	Staff:	David Sullivan
Supervisor:	General Manager	Total Staff:	(1) One
Function / Description:	I.T. & Systems Management	Area Required:	120 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	5 S.F.
Adjacencies:	Proximity to I.T. Systems Support Manager Proximity to Fiber Head-End Proximity to Customer Service Proximity to Communications / Data Room		
Special Features:	Customer Network head-end equipment Proximity to Administration area		

- (1) Administrative workstation and chair
- (1) Guest chair
- (1) Computer
- (2) File cabinets

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data Access Control Card Reader



Space:	Small Administrative Meeting Room	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Administrative Meeting Space Future Flex Office Space	Area Required:	180 S.F.
	Lactation Space	Previous Areas:	0 S.F.
Hours:	As needed		
Adjacencies:	Proximity to Administrative Offices		
Special Features:	Multi-purpose Meeting and Future Office Sp Dual use as private space for nursing mothe		

Tables and chairs (6 to 8) Sink and counter Under cabinet refrigerator Whiteboard/ tackboard Computer Possible Future Office Furniture

Mechanical / Electrical Features:

Counter sink Under counter refrigerator Air-conditioning & heating controls Lighting controls Telephone/ data Wall mounted TV/ monitor Access Control Card Reader



Space:	Mail/ Copy Center/Swing Space	Staff:	N/A
Supervisor:	Administrative Services Specialist	Total Staff:	N/A
Function / Description:	Administrative Support Area Temporary Workstation	Area Required:	180 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas:	0 S.F.
Adjacencies:	Proximity to Administrative Offices		
Special Features:	Space for occasional Auditors, Programmers, Temp. Mail sorting Copier/ scanner/ fax machines Multipurpose work table Office Supply Storage Closet	Staff, Intern etc	

 (1) Small workstation and chair Work table
 (1) Computer, future
 (2) File cabinets, future
 Mail slot cabinet / casework
 Storage cabinets

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data



Space:	Lobby/ Vestibule	Staff:	N/A
Supervisor:	Customer Service & Marketing Manager	Visitors:	1 - 8
Function / Description:	Customer Service/ Reception for Public and Vendors	Area Required:	250 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Previous Areas: 1	
Adjacencies:	Adjacent to Customer Service & Billing Reps Adjacent to Conference Room Proximity to Customer Service & Marketing Manager Proximity to Financial Manager Access to restrooms with common corridor to Administrative areas Administrative area secured from common corridor and Lobby		
Special Features:	Airlock vestibule Handicapped accessible entrance Adjacent to public parking area Secure exterior / interior mail slot to receive Security camera Visitor / Vendor contact: High	e check payment	S

Guest chairs (6-8) Side tables (2) Coat rack Public information display Wall mounted TV monitor / Message display Pamphlet rack

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls CATV CCTV camera(s) Access Control Card Reader to enter remaining facility



Space:	Conference Room	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Billing/Shut-off Conferences and Vendor Meetings	Area Required:	150 S.F.
Hours:	Business hours	Previous Areas:	0 S.F.
Adjacencies:	Adjacent to Lobby Proximity to Financial Manager Proximity to Customer Service / Sales & Billing Rep Access to restrooms with common corridor to Administrative areas Administrative area secured from common corridor and Lobby		
Special Features:	Glass window wall for visual security Duress button / alarm Security camera		

Tables and chairs (6) Whiteboard Computer

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data CCTV camera CATV Access Control Card Reader Remote electric lock opening with Customer Rep switch



Space:	Records / Archive Storage	Staff:	N/A
Supervisor: Function / Description:	5	Total Staff: Area Required:	N/A <b>170 S.F</b> .
Hours:	and Meetings As needed	Previous Areas:	168 S.F.
Adjacencies:	Access to Management Staff Proximity to Administrative areas		
Special Features:	Possible separate Records and Records arch First floor location preferred Secure access Good lighting Climate control	nive spaces	

Letter file cabinets (8) Legal file cabinets (8) Boxed Records / file storage Adjustable shelving High-Density mobile shelving (optional)

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Access Control Card Reader



Space:	Administrative Lunch Room	Staff:	Various
Supervisor:	N/A	Total Staff:	8 - 10
Function / Description:	Administrative Lunch & Break Room	Area Required:	250 S.F.
		Previous Areas:	94 S.F.
Hours:	7:00 a.m. – 4:30 p.m.		
Adjacencies:	Proximity to Administrative Spaces Proximity to Restrooms		
Special Features:	Employee Bulletin Board Federal and State Posted Employee Regulat Easily clean / sanitary floor surface T.V. wall monitor and bracket	ions	

Kitchen counter and cabinets Kitchen sink, microwave, refrigerator, coffee maker Tables and chairs (8 – 10) Optional vending machine

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls CATV



Space:	Administration Restrooms	Staff:	N/A
Supervisor:	N/A	Total Staff:	12 - 18
Function / Description:	Toilet Facilities for Administration & Visitors, Lactation space	Area Required:	250 S.F.
		Previous Areas:	160 S.F.
Hours:	8:00 a.m. – 4:30 p.m.		
Adjacencies:	Adjacent to Lobby with common corridor to Administrative areas Administrative area secured from common corridor and Lobby Proximity to Administrative Lunch Room		
Special Features:	Male and Female Toilet Facilities Lactation space per code Handicapped accessible Water saving fixtures Four (4) Single Occupancy Lavatory spaces Ceramic tile / sanitary finishes	@ 50 sf each	

Female:	(2) (2)	Water closets Lavatories
Male:	(2) (1)	Water closets Lavatories
Lactation:		table seating anity & small refrigerator

Mechanical / Electrical Features:

Air-conditioning & heating controls Ventilation / exhaust Lighting controls



Space:	Director of Operations	Staff:	Adam St. Martin
Supervisor:	General Manager	Total Staff:	(1) One
Function / Description:	Manager of all SHELD Operations	Area Required:	200 S.F.
Hours:	7:00 a.m. – 3:30 p.m.	Previous Areas:	0 S.F.
Adjacencies:	Proximity to Operation Manager Proximity to Engineer Proximity to Telecommunications & Electric Proximity to Meeting / Training Room	Meter Manager	
Special Features:	Private Office Space Proximity to Employee Entrance / Exit		

Administrative workstation, chair and credenza Conference table and chairs (4) Computer Local printer Scanner (3-4) File cabinets Bookcase Radios Wall mounted TV monitors Whiteboards / Map CATV & CCTV Monitor

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data CATV & CCTV Radio Interface Access Control Card Reader



Space:	Engineer's Office	Staff: Matthew DelMonte		w DelMonte
Supervisor:	Director of Operations	Total Sta		(1) One <b>140 S.F</b> .
Function / Description:	Coordinator of Engineering Services	Previous	Aroas:	140 S.F.
Hours:	8:00 a.m. – 4:30 p.m.	Flevious	Aleas.	120 3.1 .
Adjacencies:	Proximity to Director of Operations Proximity to Operations Manager Proximity to Telecom & Electric Meter Manager			
Special Features:	Private Office Space			

Administrative workstation and chanir Table and chairs (4) Computer (2-3) File cabinets

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data Access Control Card Reader



Space:	E.I.T. & GIS / CADD Tech's Office	Staff: TBD	
Supervisor:	Engineer	Total Staff:	(2) Two
Function / Description:	Coordinator of Engineering Services	Area Required:	200 S.F.
Hours: Adjacencies:	8:00 a.m. – 4:30 p.m. Adjacent to Engineer's Office	Previous Areas:	120 S.F.
Special Features:	Shared Office Space for (2)		

(2) Workstations and chairsWork/ plan table(2) Computer(2-4) File cabinetsLarge format scanner/ printer

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data Access Control Card Reader



Space:	Telecom & Electric Meter Manager' Office	Staff:	Robert Liswell
Supervisor: Function / Description:	Director of Operations Coordinator of Engineering Services	Total Staff: Area Required:	(1) One 160 S.F.
Hours:	7:00 a.m. – 3:30 p.m.	Previous Areas:	120 S.F.
Adjacencies:	Adjacent to Telecom Network Supervisor & Techs Proximity to Operations Manager Proximity to Engineer's Office Proximity to Electrician/ Customer Service		
Special Features:	Private Office Space		

Administrative workstation and chair Work / Meeting table and chairs (4) Computer (3-4) File cabinets Bookcase Radio Interface Whiteboards / Map

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data Radio Interface Access Control Card Reader



## Space Needs Assessment

Space:	Telecom Network Supervisor	Staff:	Lee Masters
Supervisor: Function / Description:	Director of Operations Coordinator of Engineering Services	Total Staff: Area Required:	(1) One <b>120 S.F.</b>
Hours:	7:00 a.m. – 3:30 p.m.	Previous Areas:	120 S.F.
Adjacencies:	Adjacent to Telecom & Electric Meter Manager Adjacent to Lead & Fiber Optic Techs		
Special Features:	Private Office Space		

Furniture / Fixtures / Equipment:

Administrative workstation and chair Guest chair Computer (2-3) File cabinets Bookcase Radio Interface

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/data Radio Interface Access Control Card Reader



Space:	Fiber Optic Technicians / Workroom	Staff:	Norm Blanchette, Lead Raymond Aldrich, Tech
Supervisor:	Operations Manager	Total Staff:	(1) Lead Tech (2) Techs (4) Future Techs
Function / Description:	Workstations and workspace Meeting and coordination space	Area Required:	800 S.F.
	Report preparation / writing	Previous Areas:	Various
Hours:	7:00 a.m. – 4:30 p.m., On-Call		
Adjacencies:	Adjacent to Telecom Network Supervisor Proximity to Telecommunication & Electric I Proximity to Garage Proximity to Toilets / Lockers / Showers Proximity to Operations Lunch Room	Meter Manager	
Special Features:	Secure work and storage area Access to large maps/ plans Testing and installation of telecom/ fiber sy	stems	
	Shared space with Lead Telecom Technician Possibly Second floor location option	n workstation	

Workstation for Lead Telecom Technician Workstations for (2-3) Fiber Optic Techs and (2-3) future growth Meeting/ work table and chairs (4-8) File storage (4-6) Wall mounted TV monitor Whiteboard/ tackboard

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet Service Telephone / Data Radio Interface CATV Access Control Card Reader



Space:	Fiber Optic Head-End	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Fiber Optic Communications Equipment	Area Required:	240 S.F.
		Previous Areas:	Various
Hours:	24 / 7		
Adjacencies:	Proximity to I.T. & Systems Support Manager Proximity to I.T. Business Systems Manager Proximity to exterior fiber optic entrance		
Special Features:	Secure, dry space Fiber & Communications Backboards and Ra Fiber Optic / Demark Secure access control Acoustical separation	acks	

Communications rack Fiber Optic Technology Racks and Data Servers Security and Access Control equipment rack UPS

Mechanical / Electrical Features:

Equipment backboards Dedicated 24/7 A/C system Raceway / cable tray No overhead plumbing Verify fire suppression system requirements Low interference lighting UPS Uninterrupted Power Supplies (UPS) Access Control Card Reader



Space:	Meeting / Training Room / E.O.C.	Staff:	N/A
Supervisor:	Director of Operations	Total Staff:	N/A
Function / Description:	Administrative Staff Training Programs	Area Required:	1,100 S.F.
	and Meetings	Previous Areas:	94 S.F.
Hours:	As needed		
Adjacencies:	Adjacent to Training Room Storage Access to Operations / Personnel Administrative area secured from common	corridor and Lob	by
Special Features:	Optional Emergency Operations Center / Storm Room Multi-Purpose Training Room Variable lighting system		

Ceiling projector and screen Smart board Computer Whiteboard Wall map rail Training / Lecture tables and seating (36) Wireless podium and controls Microphone and audio / speaker system

Mechanical / Electrical Features:

Air-conditioning & heating controls Variable lighting controls Internet service Telephone/ data Wall mounted TV/ Monitor CATV Access Control Card Reader



# Space Needs Assessment

Space:	Training Room Storage	Staff:	N/A
Supervisor:	Director of Operations	Total Staff:	N/A
Function / Description:	Storage of Training Aids and A/V Equipment & E.O.C. Equipment	Area Required:	80 S.F.
Hours:	As needed	Previous Areas:	0 S.F.
Adjacencies:	Adjacent to Meeting / Training Room Access to Operations staff		
Special Features:	Secure storage closet for media equipment	/ furniture	

Furniture / Fixtures / Equipment:

One (1) wall of adjustable shelving optional Furniture caddy's / cart(s)

Mechanical / Electrical Features:

Air-conditioning & heating Lighting controls Access Control Card Reader



Space:	E.O.C. Storage	Staff:	N/A
Supervisor:	Operations Manager	Total Staff:	N/A
Function / Description:	Storage of EOC Equipment & Supplies	Area Required:	80 S.F.
Hours:	As needed	Previous Areas:	0 S.F.
Adjacencies:	Adjacent to Meeting / Training Room Access to Operations staff		
Special Features:	Secure storage for E.O.C. / Storm Response equipment		

One (1) wall of adjustable shelving optional Furniture caddy's / cart(s)

Mechanical / Electrical Features:

Air-conditioning & heating Lighting controls Access Control Card Reader



Space:	Operations Manager's Office	Staff:	Ed Morrin (retiring) Peter Jesionowski
Supervisor:	Director of Operations	Total Staff:	(1) One
Function / Description:	Manager of Line Crew, Warehouse & Line Garage Services	Area Required:	170 S.F.
Hours:	7:00 a.m. – 3:30 p.m.	Previous Areas:	0 S.F.
Adjacencies:	Proximity to Engineer Proximity to Electrician/ Customer Service Proximity to Electric Maintenance Tech Proximity to Working Foreperson Proximity to Inventory Control Clerk Proximity to Meeting / Training Room		
Special Features:	Private Office Space Proximity to Employee Entrance / Exit		

Administrative workstation, chair and credenza Conference table and chairs (4) Computer Local printer Scanner (3-4) File cabinets Bookcase Radios Wall mounted TV monitors Whiteboards / Map CATV & CCTV Monitor

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data CATV & CCTV Radio Interface Access Control Card Reader



Space:	Working Foreperson's Office	Staff:	Jonathan Szymonik
Supervisor: Function / Description:	Operations Manager Coordination of Linesmen Operations	Total Staff: Area Required:	(1) One 120 S.F.
		Previous Areas:	0 S.F.
Hours:	7:00 a.m. – 3:30 p.m.		
Adjacencies:	Adjacent to Chief Linesmen Proximity to Electric Maintenance Tech Proximity to Garage area Proximity to Inventory/ Warehouse & Inven Proximity to Linesmen Day Room & Worksta Proximity to Operations Employee Entrance	5	k Keeper
Special Features:	Private Office space		

Administrative workstation and chair Guest chairs (2) Computer 2-3 file cabinets Bookcase Radios Whiteboard / Map

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data Radio Interface Access Control Card Reader



Space:	Chief Linesmen Workstations	Staff:	Brandon Roy Brian Jerome
Supervisor:	Working Foreperson	Total Staff:	(2) Two
Function / Description:	Supervision of Linesmen	Area Required:	See Day Room
		Previous Areas:	180 S.F.
Hours:	7:00 a.m. – 3:30 p.m.		
Adjacencies: Special Features:	Adjacent to Linesmen's Day Room & Works Proximity to Working Foreperson Proximity to Garage area Proximity to Customer Service / Meter Tech Proximity to Toilets /Lockers / Showers Proximity to Tool Crib / Equipment lock-up Shared office area with Linemen's Day Room	room	

(2) Counter workstations and chairsComputers(2) file cabinets

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data Radio Interface



Space:	Electrician/ Customer Service Workstation	Staff: Robert Blasko		
Supervisor:	Operations and Telecom & Electric Meter Manager	Total S	itaff:	(1) One
Function / Description:	Customer Service Request/ Meter Installs	Area F	Required:	See Day Room
		Previou	us Areas:	80 S.F.
Hours:	7:00 a.m. – 4:30 p.m.			
Adjacencies:	Adjacent to Linesmen's Day Room Proximity to Operations Manager Proximity to Telecommunications & Electric Meter M Proximity to Garage area Proximity to Inventory area Proximity to Billing Clerk for work orders Van Parking / Interior	lanagei	r	
Special Features:	Access to Large Maps / Plans Visitor / Vendor Contact: Low Shared space with Linesmen's Day Room & Worksta	ations		

Counter workstation and chair Computer Local printer (1) file cabinet

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Telephone/ data Various electrical power for test equipment



Space:	Electrical Maintenance Tech's Workstations	Staff:	Shane Lavoie
Supervisor:	Operations Manager	Total Staff:	(2) Two
Function / Description:	Supervision of Linesmen	Area Required:	See Day Room
		Previous Areas:	180 S.F.
Hours:	7:00 a.m. – 3:30 p.m.		
Adjacencies:	Adjacent to Linesmen's Day Room & Workstations Proximity to Working Foreperson Proximity to Garage area Proximity to Toilets / Lockers / Shower Proximity to Tool Crib / Equipment lock-up room		
Special Features:	Shared office space Linemen's Day Room		

Counter workstation and chair Computer (1) file cabinet

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet service Telephone/ data Radio Interface



Space:	Linesmen's Day Room & Workstations	Staff:	Various
Supervisor:	Operations Manager	Total Staff:	12 - 18
Function / Description:	Meeting and Coordination Space Report Preparation / Writing	Area Required:	900 S.F.
	Non-Meal Break Space	Previous Areas:	Various
Hours:	7:00 a.m. – 4:30 p.m., On-Call		
Adjacencies:	Adjacent to Operations and Operational Are Proximity to Garage Proximity to Operations Manager Proximity to Working Foreperson Proximity to Chief Linesmen Proximity to Chief Linesmen Proximity to Meeting / Training Room / E.O. Proximity to Toilets / Lockers / Showers Proximity to Operations Lunch Room		
Special Features:	Shared space with Chief Linesmen workstations (2) Shared space with Electrician / Customer Service workstation Shared space with Electrical Maintenance Tech workstation Shared space with Inventory Clerk workstation (2) Shared workstations for Linesmen use Possibly combine with Operations Lunch Room		

Large Meeting table and chairs (10-12) (6) Small computer workstations on wall mounted work counter & chairs Wall shelving with acoustical/ tackable wall surface (1) System furniture workstation & chair (Inventory Clerk) File storage (6-10) Upholstered seating (6-8) Wall mounted TV monitor Bookcase Whiteboard / Map

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Internet Service Telephone / Data Radio Interface CATV Possible Access Control Card Reader



Space:	Operations Lunch Room	Staff:	Various
Supervisor:	Working Foreperson / Chief Linesmen	Total Staff:	12-14
Function / Description:	Operation's Break and Lunch area	Area Required:	260 S.F.
		Previous Areas:	94 S.F.
Hours:	7:00 a.m. – 4:30 p.m., On-Call		
Adjacencies:	Adjacent to Linesmen Day Room & Worksta Proximity to Operations and Operational Are Proximity to Working Foreperson Proximity to Chief Linesmen Proximity to Meeting / Training Room / E.O Proximity to Toilets / Lockers / Showers	eas	
Special Features:	Optional Day Room Employee Bulletin Board Federal and State Posted Employee Regular Easily clean / sanitary floor surface Possibly combine with Linesmen Day Room		

Kitchen counter and cabinets Kitchen sink, microwave, refrigerator, stove, hood & coffee maker Tables and chairs (12-14) Optional vending machine

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Ducted Range Hood & Ansul System



Space:	Toilets / Lockers / Showers	Staff:	N/A
Supervisor:	Building Maintenance	Total Staff:	14-16
Function / Description:	Toilet & Shower Facilities for Operations	Area Required:	480 S.F.
	LOCKET ROOM	Previous Areas:	297 S.F.
Hours:	7:00 a.m. – 3:30 p.m., or as needed		
Adjacencies:	Proximity to Operations, Garage, Inventory, Proximity to Operations Lunch Room Proximity to Linesmen Day Room / Worksta		as
Special Features:	Unisex/ single occupancy locker/ toilet & sh MA Handicapped & ADA accessible Water saving fixtures	owers facilities	

Two (2) Unisex/ Single Occupancy Rest Rooms Sixteen (16) Unisex Lockers, 24" x 24" x 60" Space for (4) future lockers Two (2) Unisex/ Single Occupancy Shower & Dressing Areas Spaces not including Administration restrooms

Mechanical / Electrical Features:

Air-conditioning & heating controls Ventilation Lighting controls



Space:	Garage / Truck Bays	Staff:	N/A
Supervisor: Function / Description:	Operations Manager Indoor Vehicle / Truck Parking & Support	Total Staff: Area Required:	Various 11,700 S.F. Drive-In
		Previous Areas:	4,052 S.F.
Hours:	7:00 a.m. – 3:30 p.m., On-Call		
Adjacencies:	Adjacent to Linesmen Day Room & Worksta Adjacent Working Foreperson Office Adjacent to Warehouse/ Inventory Storage Proximity to Operations Manager Office Proximity to Chief Linesmen workstations Proximity to Inventory Clerk/ Stock Keeper Proximity to Toilets / Lockers /Showers Proximity to Tool Crib/Equipment Lock-up F Proximity to Operations Lunch Room	workstation	
Special Features:	<ul> <li>(14) Garage Bays for:</li> <li>5 Line Trucks</li> <li>3 Fiber trucks</li> <li>3 Pick-Up Trucks</li> <li>3 Vans</li> <li>1 Dump Truck</li> <li>1 Bread Truck (Underground work)</li> <li>1 Pull Machine Trailer</li> <li>2 Wire Trailers</li> <li>Back-in type Garage</li> <li>(14) Bays @ 16' x 50' min.</li> <li>No dock(s) required</li> <li>Reserve adjacent site area for (2) additional</li> </ul>	l Garage Bays	

12' x 14' overhead doors and operators Fork lift truck

Mechanical / Electrical Features:

Heating and ventilation / controls Lighting controls Vehicle exhaust system Trench floor drains Oil/water separator Overhead electric cord, air hose reels Service sink Eye wash station Possible floor hydronic heating



Space:	Inventory Control Clerk Workstation	Staff:	Kyle Sullivan
Supervisor:	Operations Manager	Total Staff:	(1) One
Function / Description:	Receiving, Storage, Distribution & Management of Materials & Supplies	Area Required:	See Day Room
	Management of Materials & Supplies	Previous Areas:	100 S.F.
Hours:	8:00 a.m. – 4:30 p.m.		
Adjacencies:	Office space adjacent to Warehouse area / Inventor Proximity to Operations Manager Proximity to Telecom & Electric Meter Manager Proximity to Tool Crib	ry Storage	
Special Features:	Workstation in shared Linesmen Day Room & Works Supervision of Warehouse / Inventory Storage Visitor / Vendor Contact: Low	station space	

Administrative systems workstation and chair Computer Local Printer 2-3 file cabinets Bookcase CCTV Monitor

Mechanical / Electrical Features:

HVAC / Controls (Office) Heating and ventilation / controls (Warehouse) Lighting controls Telephone/ data



Space:	Warehouse / Inventory Storage	Staff:	N/A
Supervisor:	Inventory Control Clerk	Total Staff:	N/A
Function / Description:	Receiving, Storage, Distribution & Management of Materials, Inventory	Area Required:	9,600 S.F.
	& Supplies	Previous Areas:	4,171 S.F.
Hours:	8:00 a.m. – 4:30 p.m.		
Adjacencies:	Adjacent to Inventory Control Clerk Proximity to Customer Service Tech		
Special Features:	Warehouse and Inventory Storage Secure inventory and control access On grade hydraulic dock leveler Inventory control service counter High racks for pallet storage Tool Crib / Equipment lock-up room Storage for fiber optic equipment & materia Store transformers under roof cover General storage Store grounds keeping equipment Recycle / shredding paper storage and mar Security camera Daylighting Reserve adjacent site area for future wareh	agement	

Inventory control service counter (future) High rack and pallet storage Security fencing

Mechanical / Electrical Features:

Heating and ventilation / controls (Warehouse) Skylights / Smoke Vents Lighting controls Telephone/ data Access Control Card Readers at all entrances



## Space Needs Assessment

Space:	Building Maintenance	Staff:	N/A
Supervisor:	Operations Manager	Total Staff:	(1) One Future
Function / Description:	Building Maintenance, cleaning	Area Required:	150 S.F.
	and general repairs	Previous Areas:	0 S.F.
Hours:	7:00 a.m. – 4:30 p.m.		
Adjacencies:	Proximity to Administration Restrooms Proximity to Operations Toilets/ Lockers/ Sh	nowers	
Special Features:	Two (2) Custodial/ Janitor Rooms (1 per flo Custodial supplies Building supply storage Possible combine with Mechanical space	or)	

Furniture / Fixtures / Equipment:

Small desk and chair (2) file cabinets Work bench (2'-6" x6') Janitor mop/utility sink Shelving

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls Telephone/ data Janitor's mop / utility sink



Space:	Electrical & Emergency Electrical Room	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Primary Electrical Service equipment and Distribution panels	Area Required:	240 S.F.
	COPS Generator and Automatic Transfer Switch Gear	Previous Areas:	Various
Hours:	24 / 7		
Adjacencies:	Proximity to Mechanical room Proximity to Communication / I.T. Near mid-point of facility Electrical service entrance Exterior Electrical meter		
Special Features:	COPS transfer & distribution equipment in separate Equipment backboards Acoustical separation	2 hour fire rated	space

N/A

Mechanical / Electrical Features:

Primary electrical service distribution equipment Critical Operating Power System (COPS) equipment Verify Fire Suppression System requirements Access Control Card Reader



Space:	Communications / Data Room	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Communications Equipment and Utility Space	Area Required:	140 S.F.
	Telephone entrance / demarcation E911 Equipment space Dictaphone / Recorders Access Control	Previous Areas:	Various
Hours:	24 / 7		
Adjacencies:	Proximity to I.T. & Systems Support Manager Proximity to I.T. Business Systems Manager Exterior telephone utility entrance Near mid-point of facility		
Special Features:	Secure, dry space I.T. Backboard or Rack Telephone / Communications Backboard / E CATV Backboard / Demark Secure Vendor access Acoustical separation	Demark	

Communications rack Information Technology (I.T.) Rack and Data Server(s) Security and Access Control equipment rack CCTV equipment rack Access Control Head End UPS

Mechanical / Electrical Features:

Main telephone equipment backboard Dedicated 24/7 A/C system Raceway / cable tray (optional) No overhead plumbing Verify fire suppression system requirements Low interference lighting UPS Uninterrupted Power Supplies (UPS) Access Control Card Reader



Space:	Mechanical Room	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Building Mechanical Heating / Ventilation and A/C Equipment and Controls	Area Required:	300 S.F.
	Building Domestic Hot Water System Natural Gas Heating Equipment (Preferred)	Previous Areas:	Various
May combine with Sprinkler room and/or Building Maintenance			
Hours:	24 / 7		
Adjacencies:	Near mid-point of facility Proximity to Sprinkler Room / Water Entrance		
	Proximity to Electrical Room		
Special Features:	Durable, water resistant wall construction		
	Acoustical Separation Exterior Ventilation		
	Possible combine with Building Maintenance		

Janitor's utility sink / mop sink (optional)

Mechanical / Electrical Features:

Floor drain Fresh air and exhaust ventilation system Combustion flue(s) Emergency eyewash Data connection for Building Management System Access Control Card Reader



Space:	Sprinkler Room	Staff:	N/A
Supervisor:	N/A	Total Staff:	N/A
Function / Description:	Main Sprinkler Distribution piping, Valves, Controls and Alarms May combine with Mechanical Room and/or Building Maintenance	Area Required: Previous Areas:	<b>120 S.F</b> . Various
Hours:	24 / 7		
Adjacencies:	Water utility entrance Near mid-point of facility Proximity to Mechanical room Possible fenced space within Inventory		
Special Features:	Durable, water resistant wall / floor construct Possible combine with Building Maintenance		

Washer / dryer equipment with utility sink (optional)

Mechanical / Electrical Features:

Fresh air and exhaust ventilation system Floor drain Back flow preventer Access Control Card Reader



Space Designation:	Elevator/ Elevator Machine Room	Staff:	N/A
Supervision:	N/A	Total Staff:	N/A
Function / Description:	Handicap Accessible Vertical Transportation Hydraulic Elevator Machine Equipment Room	Area Required:	230 NSF
Hours:	24 / 7	Previous Areas:	N/A
Adjacencies:	Adjacent to Lobby Adjacent to Second Floor Administration corridor Proximity to Lobby Stairs		
Special Features: Two-Stop Hydraulic elevator (assumes 2-Story facility) Concrete masonry hoistway construction Acoustical separation Adjacent to First floor Elevator Machine Room 4 Ft. minimum elevator pit with sump			

N/A

Mechanical / Electrical Features:

Fresh air and exhaust ventilation system Elevator pit sump pump & oil/ water separator Air conditioning unit in Elevator Machine Room



Space Designation:	Stairs	Staff:	N/A
Supervision:	N/A	Total Staff:	N/A
Function / Description:	Handicap Accessible Vertical Circulation Two Remote Means of Second Floor Egress	Area Required:	800 NSF
Hours:	24 / 7	Previous Areas:	260 NSF
Adjacencies:	One stair adjacent to Lobby & Second Floor Administration corridor One stair on remote side of Second Floor Proximity to Elevator		
Special Features: Minimum (2) egress stairs (assumes 2-Story facility) Minimum 1 hour rated construction to exterior exit Acoustical separation MA handicap & ADA accessible			

N/A

Mechanical / Electrical Features:

Air-conditioning & heating controls Lighting controls



Space:	Equipment Yard		
Function / Description:	Outside Storage of Materials and Equipment Vehicle Circulation	Area Required: Previous Areas:	<b>Approx. 60,000 S.F.</b> 25,000 S.F.
Hours:	7:00 a.m. – 4:30 p.m., On-Call		
Special Features:	Covered Fuel Dispensing Island with above ground tanks Proximity to Garage Access to Loading dock (if provided) Proximity to Inventory Fenced with gated entry and access control Possible Pole Yard Security Lighting Camera Surveillance		
Space:	Covered Outdoor Equipment Storage		
Function / Description:	Outside Storage of Equipment	Area Required: Previous Areas:	<b>Approx. 8,000 S.F.</b> 1,600 S.F.
Special Features:	Proximity to Garage Access to loading dock, if any Proximity to Inventory/ Warehouse Store transformers under cover		
Space:	Visitor and Employee Parking		
Function / Description:	Visitor & Employee Parking	Area Required:	Approx. 21,000 S.F.
		Previous Areas:	400 S.F.
Hours:	7:00 a.m. – 4:30 p.m., On-Call		
Zoning Parking Req.:	Office = 3 spaces per 1,000 S.F. = 15 spaces Warehouse = 1 space per 1,000 S.F. (or 1 per Employee) = 17 spaces Visitor's = 6 spaces Total minimum parking spaces = 38 spaces Emergency / Mutual-Aid truck parking = 8 spaces (if possible)		
Special Features:	Secure kiosk for payment drop-off		



Space:	Fuel Dispensing / Storage			
Function / Description:	Dispensing of Vehicle / Truck Fuels Storage of Vehicle / Truck Fuels	Area Required: Previous Areas:	<b>Approx. 2,500</b> 900 S.F.	S.F.
Hours:	7:00 a.m. – 4:30 p.m., On-Call			
Special Features:	Canopy over dispenser for weather protection Concrete pad designed for spill containment Steel bollards for physical protection Electronic dispenser with secure access control Fire Suppression Camera Surveillance Safety / Security lighting			

## Estimated Site Area Requirements:

Building Area	32,000 SF	
Buffer @ 10 ft.	8,000 SF	
Mechanical / Electrical Yard	1,000 SF	
Garage Apron	9,000 SF	
Equipment Yard	60,000 SF	
Covered Storage	7,000 SF	
Buffer @ 10 ft.	4,000 SF	
Fuel Dispensing / Storage	2,500 SF	
Parking	21,000 SF	
Storm Water Retention	45,000 SF	
Subtotal:	185,500 SF	
Set Backs @ 10%	18,500 SF	
Net to Gross SF Factor @ 10%	<u>18,500 SF</u>	

222,500 SF or Approximately 5+ Acres

