



South Hadley Electric Light D E P A R T M E N T

2025 SHELD Home Heating + Cooling Rebates

South Hadley Electric Light Department (SHELD) offers rebates on heat pump systems. Please note that all heat pumps must be installed by a licensed contractor to be eligible for a rebate. Eligible heat pump systems must be purchased between January 1, 2025 and December 31, 2025 and applications postmarked by January 31, 2026.

Eligibility for Rebate:

- Applicant must be a current SHELD electric customer
- Maximum rebate amount is \$2,250 per address, per calendar year
- All installed equipment must be new
- AHRI Certificate must be submitted (can be obtained from contractor or ahridirectory.org)
- Copies of all dated invoices and receipts must be submitted
- All required information in rebate application must be received
- All rebates up to \$750.00 will be applied as an on-bill credit, all rebates exceeding \$750.00 will be mailed via a check to the account holder on file.
- Equipment must meet minimum efficiency standards in table below:

Equipment	SEER2	HSPF2	COP	Rebate
Central Air Conditioning	Energy Star Rated	N/A	N/A	\$500/ ton
Air-Source Heat Pump	≥14.3	≥7.5	≥1.75 at 5° F/ max capacity	\$750/ ton
Ground-Source Heat Pump	Energy Star Rated		≥1.75 at 5° F/ max capacity	\$750/ ton

Restrictions for rebate:

- Heat pumps must be installed by a licensed contractor (self-installations are not eligible)
- Eversource natural gas customers are not eligible

How to Apply:

1. Apply online at www.sheld.org and upload the required documentation. OR Complete the following application and mail along with required documentation to:

South Hadley Electric Light Department
85 Main St
South Hadley, MA 01075
Attn: Rebates

For more information or questions, please call us at 413-536-1050 or visit sheld.org



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2025 SHELD Home Heating + Cooling Rebate Application

Account Holder Information:

Customer Name (where equipment was installed) SHELD Account Number

Street Address (where equipment was installed) City State Zip Code

E-Mail Address Phone Number

Equipment Information:

Central Air Conditioning - \$500.00 per ton (12,000 Btu/hr.)

Air Source Heat Pump - \$750.00 per ton **Ground Source Heat Pump - \$750.00 per ton**

Condenser Brand: _____ Model # _____

Air Handler Brand: _____ Model # _____

Unit Size (tons) _____

SEER _____ EER _____ HSPF _____ COP _____ SEER2 _____ EER2 _____ HSPF2 _____ COP _____

AHRI Certificate #: _____

Installation Cost: \$ _____ Installation Date: _____

Contractor Name: _____ Contractor License #: _____

Contractor Address (street, city, state, zip): _____

Your signature below certifies that all the information above is correct to the best of your knowledge and that you adhere to all terms and conditions of this rebate. Your signature also certifies that you have received a Manual J sizing report from your contractor and that you are satisfied that the heat pump will meet your heating and air conditioning needs. Rounding up of SEER/EER/HSPF/Cop ratings is not acceptable. NOTE: 1 ton = 12,000 BTU/hour.

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Customer Signature

Print Name

Date

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